



County of San Diego, Planning & Development Services
INSTRUCTIONS FOR THE 24-HOUR INSPECTION REQUEST HOTLINE
BUILDING DIVISION

DIAL 1-800-351-2551

Note: The interactive voice response system is sensitive to background noise. Please try to call from a quiet location. If using a cell phone, please call where there is a good connection.

1. Follow verbal commands. Say "Inspection Hotline" to use the Inspection Request Hot-line.
2. Say "operator" to speak with an attendant during regular business hours if you need assistance.
3. When prompted, key in on your telephone keypad the four-digit* permit type.
Examples: **1003** single family dwelling permit
1007 electrical only permit
1009 mechanical only permit
1011 plumbing only permit

**Old permit types C, E, M and P can use the Inspection Hotline by pressing C(2), E(3), M(6) or P(7).*

4. At the prompt, key in on your telephone keypad the eight-digit permit number.
Example: **20100123**
5. At the prompt, say "new" if you would like to schedule a new inspection, say "status" to obtain the status of a scheduled inspection, or say "cancel" to cancel a scheduled inspection.
6. The system will verify the address and confirm the transaction. At the prompt, confirm the transaction by saying "yes" or "no." If you would like to conduct another transaction, say "more transactions" at the prompt. If you would like to conduct business on a new permit, say "start over" at the prompt.

*Your inspection will be scheduled for the next inspection day (in most areas) if scheduled **before 11:30 P.M.***

INSPECTION TYPES FOR THE 24-HOUR INSPECTION REQUEST LINE

AT THE PROMPT, KEY IN THE 3-DIGIT INSPECTION NUMBER ON YOUR TELEPHONE KEYPAD WHEN SCHEDULING AN INSPECTION.

102	SITE INSPECTION	136	WATER SERVICE
104	ROUGH GRADING	138	BUILDING SEWER
105	BMP (pre-grading/stormwater)	140	SEWER/SEPTIC CONNECTION
106	UNDERGROUND PLUMBING	142	DRIVEWAY
108	UNDERGROUND WATER	144	POOL STEEL/BONDING/PRE-GUNITES
110	UNDERGROUND MECHANICAL	145	EQUIPOTENTIAL BONDING GRID
112	UNDERGROUND ELECTRICAL	146	TEMPORARY POWER
114	FOUNDATION (includes footings, slab, steel, piers, etc.)	148	TEMPORARY OCCUPANCY PERMIT
116	GROUT LIFT (retaining wall rebar, etc.)	150	DEMOLITION
118	WATERPROOFING	152	SHOWER PAN
120	FRAME	154	COMPLAINT/INVESTIGATION
121	COMBINATION FRAME (same as scheduling 120, 122, 124 and 126 together)	156	COMPLIANCE SURVEY
122	ROUGH ELECTRIC	158	TESTING POWER
124	ROUGH PLUMBING	160	TESTING GAS
126	ROUGH MECHANICAL	162	ENERGY INSULATION/SOUND
128	HOUSE GAS	164	MOBILE HOME SETUP
130	YARD GAS/UNDERGROUND GAS	166	MOBILE HOME INSULATION
132	DIAPHRAGM/SHEAR (includes roof nailing, shear nailing, sheeting, etc.)	199	FINAL (for swimming pools this is pre-plaster inspection)
134	LATH/DRY WALL (includes interior finish, exterior wrap, etc.)		



County of San Diego, Planning & Development Services
ONLINE INSPECTION RESULTS LOOKUP
BUILDING DIVISION

Inspection results can be viewed online using the [KivaNet Public](http://KivaNetPublic) permit research application at the County's web site. Typically, inspection results are posted two working days after the day of the inspection.

INSTRUCTIONS FOR LOOKING UP INSPECTION RESULTS ONLINE

Launch your browser and type "landinfo.sdcountry.ca.gov" in the Address bar and press **Enter**.

- Click '**Permitting System**'
- Click '**Permit Type and Number**'
- In the '**Permit Type**' field enter the four-digit permit type, and in the '**Number**' field enter the eight-digit permit number. Enter no other information.
- Click the '**All**' radio button and then the '**Search**' button.
- In the Permit Summary screen, scroll down to the '**Inspections**' table to see the inspections that have been scheduled. The inspection result and which inspector performed the inspection are shown. See below for a list of Kiva usernames (shown in the '**Completed by**' column in KivaNet) and the matching inspector names.

Note: The columns titled '**CORR**' and '**N**' can be ignored.

KivaNet Code and Names for Inspectors

Username	Inspector Name
1JRA	Rusty Anderson
1R1D	Robert Doty
1GCE	Glenn Eady
1JMG	James Gardner
1ETP	Elmer Pacleb
1RAW	Ralph Woodhouse
1AA	Anthony Apodaca
1HB	Harry Boghossian
1TPB	Tom Brogan
1JAG	Jim Gunther
1SMM	Shawn McCarthy
1BPM	Brian McKeighan
1M1M	Marc Morcos
1RLN	Bob Nagle
1REM	Robert Mattke
1PJH	Pat Healy

Inspection Result Codes

P = PASS
D = DONE
F = FAIL
C = CANCEL

Additional notes:

Inspectors can be reached by calling (858) 565-5920 between 8 and 8:30 A.M.

To find out where your inspection is on the list of daily scheduled inspections, please call (858) 565-5920 after 8:30 A.M.